

FREQUENTLY ASKED QUESTIONS & CANCELLATION POLICY

Is lunch provided for the Acting Masterclass?

Students will need to eat prior due to the short duration of the workshop. The McDonald College is a nut-free environment and students are not allowed to bring snacks with these ingredients into the College.

How do I get there?

There is limited car parking on-site and most students will commute via public transport if their parents are not dropping them off. The McDonald College has a security private entrance, which allows students to commute to North Strathfield train station (behind the College) from most regions in Sydney. A security code to the gate will be provided upon request. All [public transport](#) details can be found on our website.

<https://www.mcdonald.nsw.edu.au/about/transport/>

I am sick/injured and can no longer attend. Can I get a refund?

We understand that some students may become sick prior to the workshop, which is why we offer a 50% refund upon presentation of a medical certificate. We do not issue credits or refunds to students who can simply no longer attend.

I haven't received a booking confirmation yet. What should I do?

TryBooking will automatically send an email confirmation once the transaction has happened. If you have not received your TryBooking confirmation letter please email us at kaye.lopez@mcdonald.nsw.edu.au and supply your booking name and details.