



FREQUENTLY ASKED QUESTIONS

- **My child does not attend the McDonald College day school, can they still enrol in the College's After Hours Program?**

Yes! The McDonald College After Hours Program is open to all students of the general public. You do not have to be a student of the day school to attend After Hours classes.

- **I would like my child to trial the class before I commit to paying, is that possible?**

Yes. The first class with us is on a trial basis, whereby if your child decides they do not wish to continue, we do not bill you for that class. If they do decide to continue, you will be billed for the trial lesson and normal term fees will apply.

- **Can we trial a class half way through the term?**

For all syllabus based classes, yes. For performance based classes, as our main concert is held at the end of September, these classes will close mid-way through Term 2. However please phone the office to discuss and we can see how we can assist you.

- **Can I come and watch my child's trial lesson? Or do I have to wait until Parents Week?**

No. We do not allow adults to walk freely in and out of classes, this is part of the College's Child Protection Policy. You will be able to briefly speak with your child's teacher after the lesson to see how they went. At the end of each term we have Parents Week, where families can come along and watch classes (with the exception of performance classes – this is kept a surprise!).

- **How do I pay for my child's classes?**

If you pay within the first 2 weeks of the beginning of each term, a 5% Early Payment Discount will be applied to your fees. You can either pay in the office, over the phone or via direct deposit. Please speak with one of the office staff to calculate your account for you. If you do not pay within the first 2 weeks, you will receive a bill via email for immediate payment in either weeks 4 or 5 of term (Term 1 can take a little longer as students are awaiting audition results etc).

- **I have a second child who would like to join dance classes too, are there any sibling discounts available?**

Yes. The College offers an additional 5% Sibling Discount to the younger siblings fees. This is on top of the 5% Early Bird Discount if paid within the first 2 weeks of each term.

- **I am interested to learn more about the College's day school, who can I speak to?**

The McDonald College is Australia's leading Academic & Performing Arts College and many of our After Hours students go on to enrolling in to the day school. If you are interested to learn more about this unique school, please phone Erin Gerard on 9752 0507 or go directly to the College website: www.mcdonald.nsw.edu.au

- **If my child is sick, can we attend a make up lesson at another time?**

Yes. If your child is sick or is absent from class, your child is welcome to attend a maximum of 2 make up lessons per term. Please note that some styles only have 1 set class time, therefore your child is welcome to attend a make up lesson of ANY style of dance they wish as long as it is within their age range.

- **Do we have to purchase the uniform for ballet classes or can my child wear any style of leotard they like?**

All students enrolled in Classical Ballet classes are expected to wear the correct uniform for their grade. This is with the exception of our Pre School Ballet classes only. Please refer to the Uniform page on our website located under the Enrolment tab.

- **Where do I purchase the uniform from? Is there any discount cards available?**

You need to purchase our uniforms from your nearest Bloch store. Please speak with our office staff about getting a Bloch Discount Card. For more information on Bloch stores, please see our Uniform page located under the Enrolment tab of our website.

- **I would like my child to sit for a ballet examination. How do I go about organising this?**

Please refer to the Ballet Examinations information located in the 'Enrolment' tab on our website. If you have any further questions please contact Lisa Haack, Head of the After Hours Program on 9752 0601.

- **I would love my child to perform in the concert at the Sydney Opera House. How do I enrol he/she in to this?**

We are very privileged that our annual Evening of Classical Ballet concert is held at the Sydney Opera House each year. The College's Classical Ballet stream and students who participate in the After Hours Programs Recital classes will perform at this prestigious event. Recital classes for After Hours students are held on a Saturday, time dependant on level. The only pre-requisite to participate in the Recital class is that your child is enrolled in to an RAD Classical Ballet syllabus class. There will be a \$100 costume levy applied to your account in Term 3.

- **When do I purchase tickets for the Sydney Opera House concert?**

Tickets to this event will go on sale through the Sydney Opera House Box Office at a date to be confirmed. We will give you as much notice as possible for when tickets are available to purchase. Tickets prices are approx. \$60 p/adult and \$50 p/child - these prices are TBC.

- **If I ever have any issues or concerns, who can I speak to?**

Your first point of contact is one of our senior office staff, either Sue or Lynda. If it is a private or urgent matter, please contact the Head of After Hours, Lisa Haack on 9752 0601 or lisa.haack@mcdonald.nsw.edu.au